

# DMM

*Series*

# PRODUCT SUPPORT INFORMATION

## Model 4152A 6.5 Digit Digital Multimeter



- Extended warranty period of 1, 2 or 3 years*
- Flexible maintenance contracts*
- Choice of Express turnaround for calibration*
- Loan equipment during calibration/repair*
- Exchange option 1,2 or 3 years*

**“A flexible approach to match your priorities and meet your expectations”**

### **Maintenance Contracts**

Flexible maintenance contracts can be arranged at any period during the lifetime of the product.

### **Extended Warranty**

Additional one, two or three year extended warranty packages are available at the time of purchase.

### **Calibration Turnaround**

Express priority calibration turnaround is available:

### **Exchange Option**

Convert standard 3 year return to Racal warranty to 1 year advance exchange warranty.

### **Flexibility**

A tailored support package can be devised for your particular requirements.

**RACAL INSTRUMENTS**

**RACAL**

## PRODUCT SUPPORT SERVICE CODE INFORMATION

Code	Description	Detail
C1	One annual calibration	Certificate of calibration to published specification. Traceable to national standards. Includes any necessary adjustments or optimisation and calibration results, as requested.
C2	Two annual calibrations	As C1 – Two (annual) calibrations.
C3	Three annual calibrations	As C1 – Three (annual) calibrations.
D1	One annual <i>pre</i> and <i>post</i> calibration	As C1 – Includes pre-adjustment (before) and post-adjustment (after) results recorded.
D2	Two annual <i>pre</i> and <i>post</i> calibrations	As D1 – Two year period.
D3	Three annual <i>pre</i> and <i>post</i> calibrations	As D1 – Three year period.
Ex1	1 Year Advance Exchange Program	Convert standard 3 year return to Racal warranty to 1 year advance exchange warranty, when purchased in advance.
Ex2	2 Year Advance Exchange Program	As Ex1—Two year period.
Ex3	3 Year Advance Exchange Program	As Ex1—Three year period.
W1	One year extended warranty with calibration	As C1 – Includes repair. Service report available on request.
W2	Two year extended warranty with annual calibration	As W1 – Two year period.
W3	Three year extended warranty with annual calibration	As W1 – Three year period.
WD1	One year extended warranty with <i>pre</i> and <i>post</i> calibration	As W1 and D1.
WD2	Two year extended warranty with annual <i>pre</i> and <i>post</i> calibration	As WD1 – Two year period.
WD3	Three year extended warranty with annual <i>pre</i> and <i>post</i> calibration	As WD1 – Three year period.

# RACAL INSTRUMENTS



**Racal Instruments Ltd.** 480 Bath Road, Slough, Berkshire SL1 6BE, UK. Tel: +44 (0) 8706 080 134 Fax: +44 (0) 1753 791 290

**Racal Instruments Inc.** 4 Goodyear Street, Irvine CA 92618, USA. Tel: +1 949 859 8999 Fax: +1 949 859 7309

**Racal Instruments GmbH.** Technologie Park, Friedrich-Ebert-Strabe, D-51429 Bergisch Gladbach. Germany. Tel +49 2204 8442 03 Fax +49 2204 8442 19

**Racal Systems Electronique SA** 18 Avenue Dutarte, 78150, Le Chesnay. France. Tel +33 1 39 23 22 22 Fax: +33 1 39 23 22 25

Website: <http://www.racalinst.co.uk> or <http://www.racalinst.com> E-mail: [helpdesk@racalinst.co.uk](mailto:helpdesk@racalinst.co.uk) or [helpdesk@racalinst.com](mailto:helpdesk@racalinst.com)

The Racal policy is one of continuous improvement and consequently the services may vary in detail from the description in this publication. Standard Racal terms and conditions apply.

Model 4152A 6.5 Support Datasheet Issue 001 – Monday, March 26, 2001